

Table 3 – Retailers in South Australia

		South Australia Electricity	Simply Energy	AGL	Origin Energy	TruEnergy
Tariff	Premium feed-in tariff rate offered (c/kWh) *	50c	44c	52c	50c	50c
Excess credit at the end of 12 months	Is any excess credit paid out at the end of 12 months?	Yes	Yes	Information not available	Yes , if over \$50	Yes (quarterly)
	Is this an automatic process, or is the customer required to apply to have this paid out?	Customer must apply	Customer must apply	Information not available	Automatic after 12 months. Customer must apply if before 12 months	Automatic process
	Is there a time limit within which the customer must apply?	Expires after 12 months	No	Information not available	No	No
	Is the customer paid the entire value of any outstanding credit or is there a minimum credit balance a customer must exceed before being eligible to be paid?	Entire outstanding credit value paid	Entire outstanding credit value paid	Information not available	Minimum credit balance of \$50	Entire outstanding credit value paid
	Is there any fee levied for being paid out any excess credit?	No	No	Information not available	No	No
	What happens to any remaining credit not paid out?	Expires after 12 months	Carried over to next billing period	Information not available	Carried over to next billing period	All credit paid automatically
REC's etc	Does the customer retain ownership of all outstanding Renewable Energy Certificates, GreenPower Rights and/or any other present or future environmental rights created by their system?	Yes	Yes	Yes	Yes	Yes
Retail offers	Is the premium feed-in tariff linked to any specific retail offer(s), or is the customer free to choose from all of the retail offers and tariffs they would be eligible for if they weren't receiving the premium feed-in tariff?	Free to choose from all offers	Free to choose from all offers	Information not available	No, only home or business supply tariff available	Free to choose from all offers
	By entering into a contract for your premium feed-in tariff, are the retail service charges affected / adjusted in anyway?	No	No	No	No	No
Off-peak hot water	Is the customer able to retain any existing dedicated off-peak supply meters when converting to solar PV, small wind or any other form of micro-generation?	Yes	Yes	Determined by the network provider	Dependent on state and distributor	Yes
	Is the customer eligible for dedicated off-peak hot water / heating supply tariffs once accessing your premium feed-in tariff?	Yes	Yes	Determined by the network provider	Dependent on state and distributor	Yes
GreenPower	Is the customer still eligible to purchase GreenPower for their electricity consumption?	Yes	Yes	Yes	Yes	Yes
Eligible customers	Are all classes of customers (e.g. residential, business) eligible to receive your Premium Feed-in Tariff offer, providing they are a qualifying customer under the relevant feed-in tariff legislation?	Yes	Yes	Yes	Yes	Residential only
Data method	Data obtained via	Telephone call with sales representative	Telephone call with sales representative	Completed survey form	Completed survey form	Telephone call with sales representative

Table 5 - Retailers not offering the feed-in tariff or did not respond to the survey	Applicable states	Details
Australian Power and Gas	NSW	Advised that the FiT is being Implemented soon, but no details available
TruEnergy	NSW and ACT	Not offering the FiT at present and no details available as to when
Red Energy	SA and NSW	Advised that the FiT is being Implemented soon, but no details available
Country Energy	QLD, SA, ACT	No response as to whether Country Energy offers a FiT for these states

* It is not known whether this rate is GST inclusive, please clarify with the electricity retailer if relevant.