



Suntech Power Holdings Co., Ltd.  
No. 9 Xinhua Road, New District  
Wuxi, China 214028  
July 31, 2012

Dear Valued Customers,

As you may have seen, we recently issued a press release announcing Suntech is conducting an investigation into a security interest that we received in relation to our investment in the Global Solar Fund (GSF). Based on recent review and inquiries, we suspect that the collateral related to the security interest may not have existed and Suntech may have been a victim of fraud. We are conducting a full investigation into this matter and will resolve it as quickly as possible.

There are a few points that I would like to highlight about this matter:

- This investigation should not have any direct impact on Suntech's day-to-day operations or cash flow. GSF is designed to invest in companies that develop solar projects, and it is not part of Suntech's core operations. So, our entire team remains completely focused on you, and your solar needs.
- There is no indication to date that any Suntech employee or member of management was involved. We believe that the suspected fraud was committed by a third-party.
- We are in discussions with our major banking partners and we don't believe this will materially impact our banking relationships.
- We have engaged top legal advisors and we are vigorously pursuing all avenues to resolve this matter and protect the interests of all our stakeholders.

While we resolve this matter, the Suntech team is committed to providing you with industry-leading products and technical service to support the ongoing adoption of solar energy. Solar has reached the point of cost effectiveness in countries all over the globe – from Europe to Africa and the Americas to Asia. We look forward to continuing to partner with you to drive this critical transition to solar energy.

Sincerely,

A handwritten signature in black ink, appearing to read "Z. Shi", written over a horizontal line.

Dr. Zhengrong Shi  
Founder, Chairman and CEO  
Suntech Power Holdings Co., Ltd.